

**South Yorkshire and Bassetlaw Hospital Services Review Public Engagement
Event.
The Source 16th August.**

<p>Public information relating to this event was made available through:</p>	<p>Engagement leads for each related CCG Healthwatch in each related area Lay members Voluntary and Community Organisations including South Yorkshire Community Foundation</p>
<p>Following correlation of the facilitated discussions a report will be compiled and forwarded on to all interested participants.</p>	<p>Participants who attended on the day Those unable to attend on the day but expressed an interest Participants already held whom have requested further information Available through the website Through each CCG and Healthwatch</p>
<p>Contact details where agreed will be held as part of the on-going work to develop a 'people bank'.</p>	

What you said:

- **Information provided at this event is relevant to you.**
- **You are likely to use this information in the future**

Themes:

- Provided useful information on the 'independent review' (8 participants)
- Ability to share information with the NHS
- Information provided was useful
- Very interesting and informative
- Two most useful things from the event were 'information' and it was informative
- Information provided at the event wasn't relevant but 'I will use it to 'Expose you'.

- **Presentations were interesting**
- **You would recommend this event to others**

Themes:

- Narrative does not specifically reference presentations
- Narrative does not specifically reference recommendations
- See relevant data through scoring system

- **There were opportunities to network with other stakeholders**

Themes:

- Meeting others/members of the public (4 participants)
- Networking with other people/organisations (5 participants)
- Talking to other PPG members
- Liaison with others

- **Overall the event was worthwhile**

Themes:

- Very worthwhile event (2 participants)
- Thanks for organising this event. (3 participants)
- A useful starter point
- Very thought provoking
- Prof Walsh was very easy to understand
- Worthwhile only because it was the only event available
- Questions asked of us were the wrong ones – leading to a pre-determined direction which is not genuine consultation
- Woolly – not enough time to really get to the nub of the questions
- This might have been a suitable occasion to ask for detailed suggestions for improvement, even if only to get a flavour of public opinion
- Knowledge of planned approach and timescales (2 participants Finding out about the ACS – lots more to do)
- Still not sure what services you will review

- **The venue was suitable**
- **The venue was easy to get to**
- **Refreshments were suitable**

Themes:

- Sound system meant it was difficult to hear/better acoustics (4 participants)
- Refreshments/ biscuits/lunch/better topping up system (3 participants)
- Move to Bassetlaw – The Crossing
- Better venue – no further details
- Need breakout rooms (2 participants)
- Access – no further information given

Additional Comments and Key Themes.

- Time constraint – many attendees referenced the limited time and the need for a longer event these ranged from half days to full days.
- Pre-information was identified as a tool to speed up discussion, these could be emailed or provided as handouts prior to the event
- Public should be involved earlier
- Still some uncertainty around which services will be reviewed
- Still seen as a tick box exercise
- People did not have an opportunity to air their views
- Possibility of having a co-design event to look at a specific pathway, gives a better understanding of related challenges and elements
- Ensure a broader spectrum of the population
- Event poorly planned
- Concerns that primary care does not form part of the review
- Concerns mental health services not identified as part of the review
- Concerns elderly services does not form part of the review
- Concerns A/E services does not form part of the review
- Still not sure what services you will review
- People came with their own agendas which didn't support facilitated sessions
- Two participants felt that some financial information would have provided a clearer picture
- The facilitators handled the conversations well
- The referencing to mental health should have been discontinued, as there was a great deal of time expended on this which led to rushed sessions.